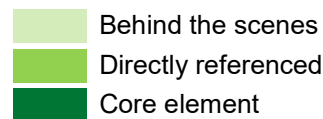
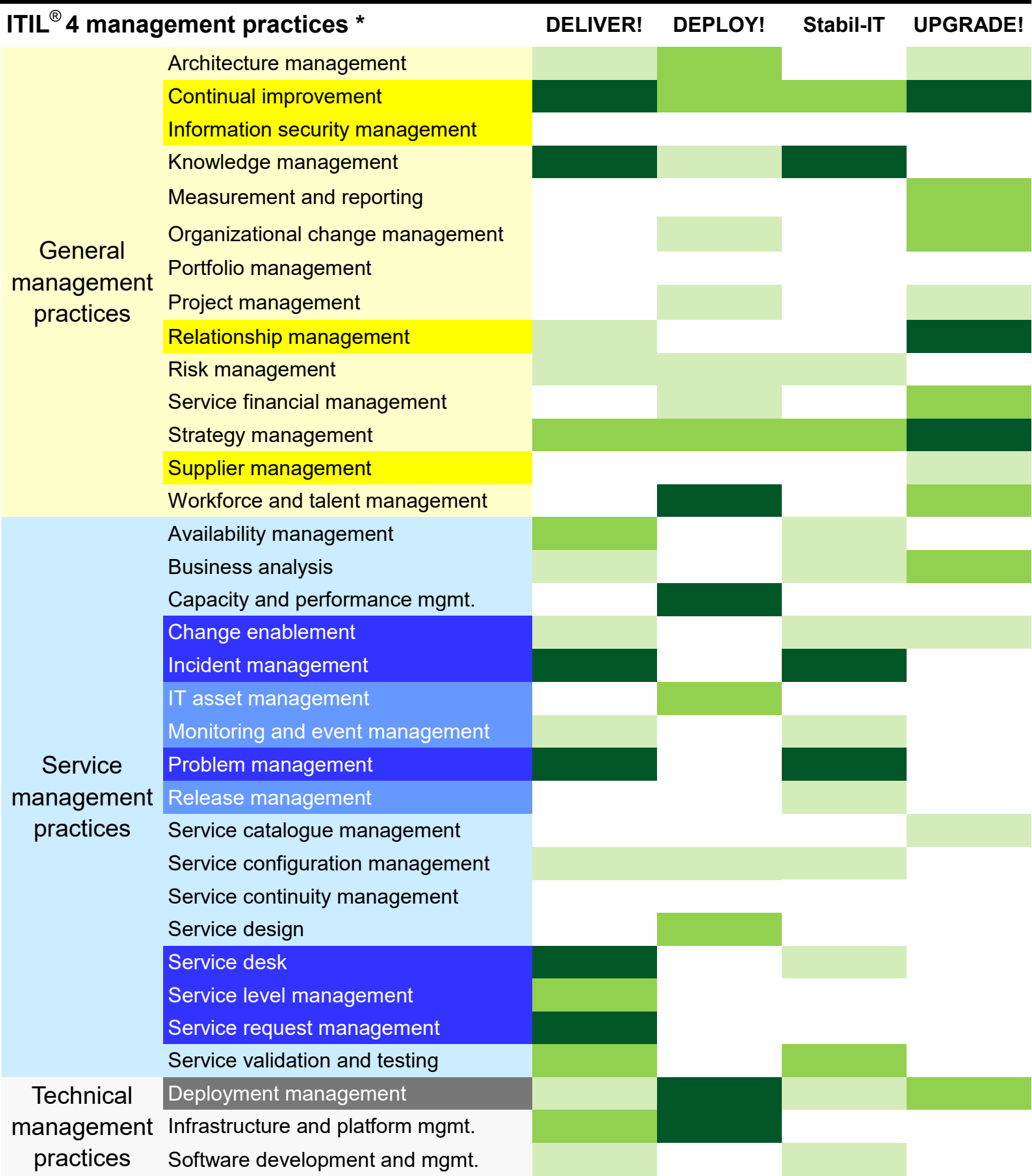


Heatmap of ITIL® 4 practice coverage



* highlighted practices featured in foundation course